In The House

Travel & Tourism Microsite & Campaign



NJTT | In The House | Goals

By following a long-term strategic plan using a very precise segmentation approach in both messaging and tactical execution developed by their agency of record, New Jersey Travel and Tourism (NJTT) built awareness and increased visitation to over 116 million in 2019, representing a 4.9% year-over-year increase.

While the state proactively undertook efforts to stop the spread of COVID-19 throughout 2020, NJTT had to get creative to continue to build its brand, drive awareness, increase share of voice and provide hope as travelers planned for the future, all while helping buoy the NJ economy and employment. Knowing that it takes years for destinations who pull back marketing during a recession to grow their visitation numbers back to previous levels, NJTT's agency of record developed a new strategic approach to maintain engagement with future travelers in the second quarter of 2020.

The primary driver of this effort was the creation of a microsite that served as a collection of all the ways travelers could safely connect with New Jersey's unique offerings and attractions online. The name for this microsite, fittingly, was New Jersey in the House, as it was designed for virtual visitors enjoying content from their living room couch. On-site features included: Live & Daily Streams of top attractions and shore feeds; Virtual Tours & More of museums, libraries and other visitor favorites; Garden State Games that were sharable via social media; a Now Playing list of streaming movies with a New Jersey connection; Branded Digital Backgrounds for all of the video conferences remote employees were attending; and even a Spotify playlist featuring music from New Jersey's most famous entertainers.

Inspire and Engage Visitors
During
Quarantine

Supporting Industries that Boost Tourism

NJTT | In The House | Results

With a limited marketing budget to throw behind promotion of the project, the New Jersey in the House microsite was primarily supported through public relations efforts and a promotional slider on the home page of visitnj.org—but that did not dampen traffic and enthusiasm for the content. The microsite captured 10,462 visitors (10,096 of which were unique) in the first six weeks alone. These visitors took a total of 26,061 actions, achieving the goal of generating engagement with the New Jersey brand during a timeframe when chasing revenue in the travel space was just not responsible or feasible.

10,416 Visitors

10,096 Unique Visitors

26,061 Actions Taken

NJTT | In The House | Budget

Budget and cost figures are proprietary and cannot be shared.

Supporting links & files:

https://visitnj.org/new-jersey-house

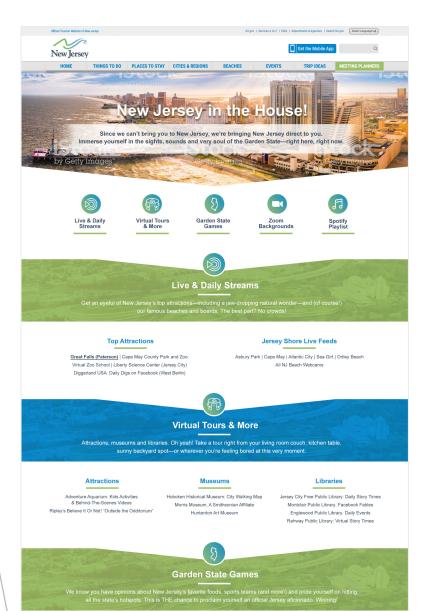


Mobile-Friendly

NJTT | In The House | Home Page Slider



NJTT | In The House | Microsite





Drive Travel Guide Downloads

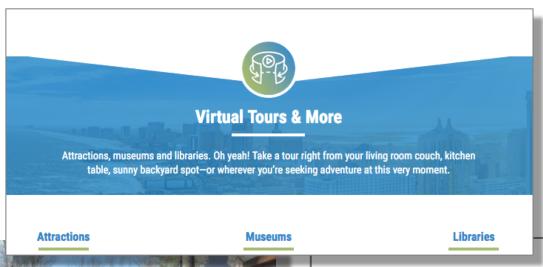
Promote Virtual Tours

Develop Educational Games

Supporting links & files:

https://visitnj.org/new-jersey-house

NJTT | In The House | Virtual Tours



Active Engagement

Support
Local
Attractions &
Businesses





Behind The Scenes Videos



Moray Eel Feeding

View Video



Meet Aquarium Biologist, Mary Elizabeth

View Video



Midweek Moment of Calm with Gamora

View Video

NJTT | In The House | Live & Daily Streams



Live & Daily Streams

Get an eyeful of New Jersey's top attractions—including a jaw-dropping natural wonder—and (of course!) our famous beaches and boards. The best part? No crowds!

Top Attractions

Cape May County Park and Zoo: Virtual Zoo School

Diggerland USA: Daily Digs on Facebook (West Berlin)

Liberty Science Center (Jersey City)

Paterson Great Falls National Historical Park

Jersey Shore Live Feeds

Asbury Park

Atlantic City

Cape May

Ortley Beach

Sea Girt

ALL NJ Beach Webcams

Virtual Cooking Classes

Video #1: In the Kitchen with Tahesha Way

Video #2: In the Kitchen with Joey Montello

Video #3: In the Kitchen with The
Pascarella Brothers

Video #4: In the Kitchen with Robin Winzinger

Video #5: In the Kitchen with Kevin Cronin

Video #6: In the Kitchen with Ariane Duarte

NJTT | In The House | Games Content



This or That



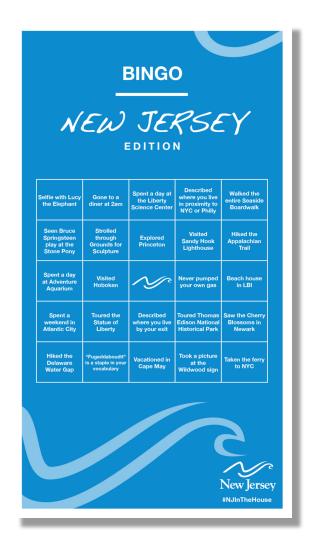
DOWNLOAD & SHARE ON SOCIAL

Bingo

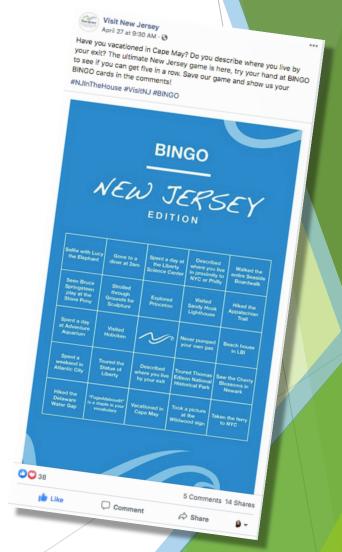


DOWNLOAD & SHARE ON SOCIAL

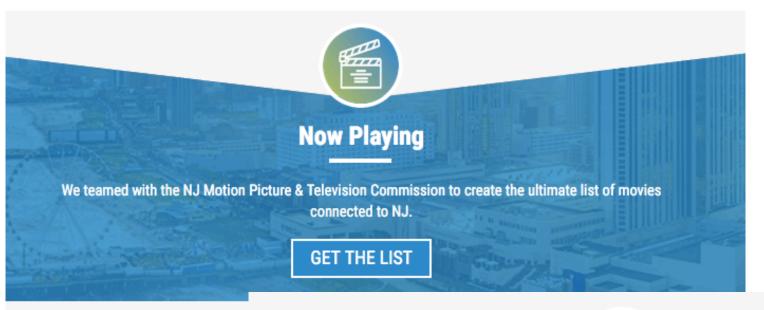
NJTT | In The House | Games Social Share Feature







NJTT | In The House | Movie & Music Playlists





Spotify Playlist

Springsteen. Bon Jovi. Sinatra. These swoon-worthy crooners are all Jersey natives. If you want to hear the sound—and feel the very soul—of the Garden State, download our signature playlist with a Spotify account.

LISTEN NOW

NJTT | In The House | Spotify Integration



NJTT | In The House | Zoom Content



Zoom Backgrounds

Video conferencing with your coworkers or teachers? Hosting virtual happy hours or family dinners? If you're using the Zoom app and are embarrassed by your messy or just plain boring surroundings, New Jersey is here to bring the drama and glamour with free Zoom backgrounds.







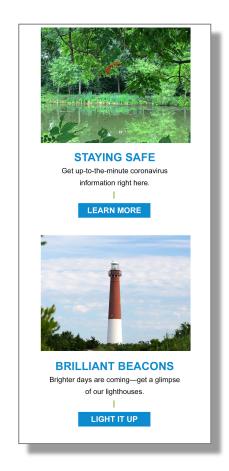


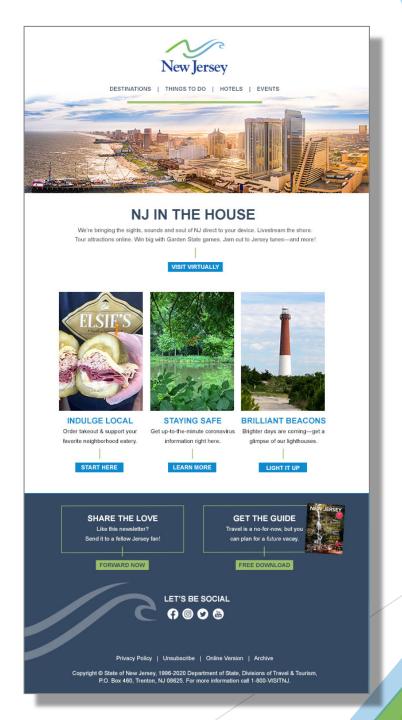






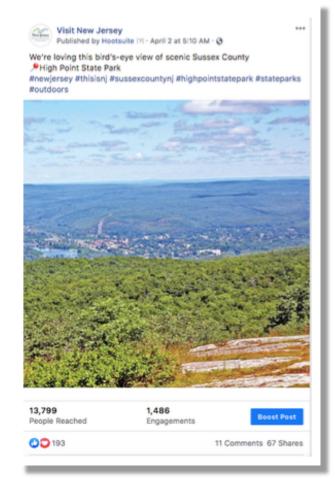
NJTT | In The House | E-News

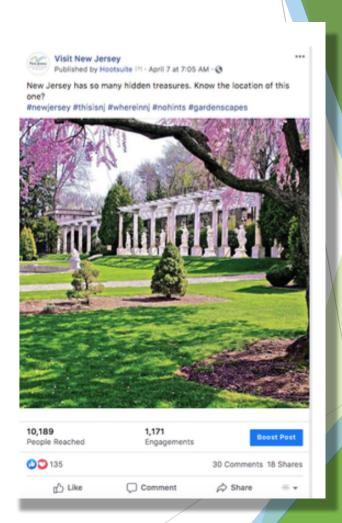




NJTT | In The House | Organic Social Posts







NJTT | In The House | Social Media Engagement

Facebook

- ► Engagement increased **80%**
- New fans 92

Instagram

- ► Engagement increased **52%**
- ▶ New followers **90**

Twitter

- ► Engagement increased **7.5**%
- ▶ New followers **90**



NJTT | In The House | PR Support

Newsweek AFAR







Forbes Budget Travel

gothamist



August 10, 2020 UMV: 4,787,460

Where to Go Apple Picking in New Jersey

The best apple orchards for families, New Yorkers looking for an escape, and hard cider

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s on this list, th year is that m

y given time an



northjersey.com

April 29, 2020 UMV: 927,420

Tour NJ museums, walk across Hoboken and video chat from a waterfall — all virtually, of course

Tired of looking at bare walls behind you during your many daily Zoom calls? You can liven up your next call with a background of a lush Southern New Jersey vineyard, or the green mountains of North West New Jersey or a picturesque lighthouse along the

These Zoom backgrounds, along with virtual tours of museums, a Spotifly playlist of New Jersey artists, games like New Jersey bingo and other activities, are part of the New Jersey Division of Travel and Tourism's New Jersey in the House! digital hub.

"It's for existing visitors who are unable to see us right now, for potential future visitors and for everybody stuck at home," said Executive Director of NJ's Division of Travel and Tourism Jeffrey Vasser.

According to Vasser, New Jersey is poised to lose billions of tourism dollars this summer due to the COVID-19 outbreak. Visitors from New York and Pennslyvania who own or rent second homes in New Jersey may not be able to visit this summer.

100,000+ **Placements** 300,000,000+ **Impressions**

news12

April 24-27, 2020 Reach: 7,910,000 (10 editions)







AP ASSOCIATED PRESS

UMV: 10,407,210

Tourism spending hit record \$46.4B in New Jersey in 2019



POINT PLEASANT BEACH, N.J. (AP) - First, the good news: Tourism spending hit a record \$46.4 billion in New Jersey last year, as more than 116 million people visited the state known for its beaches, casinos, mountains and cities.

Now the bad news: The coronavirus is likely to take a steep toll on this year's tourism numbers, as many popular attractions have been closed for months with no clear end

Figures released Thursday by the state Division of Travel and Tourism showed that the state set records last year in overall tourism spending, which was up nearly 4% from 2018, and visitation, up nearly 5%.

"Whether travelers seek to experience our beaches or our mountains, taste local products at one of our 150-plus breweries and wineries, or enjoy international cuisine at our thousands of locally owned restaurants, New Jersey truly has something for everyone," said Jeffrey Vasser, executive director of the travel and tourism division. "New Jersey is resilient, and we are optimistic that despite the impact of COVID-19, our state will continue to thrive once travel resumes."

instinct

Aug. 27, 2020 UMV: 1,164,840

Travel Thursday: Don't Sleep on New Jersey Being Your Next Great Getaway

Travel Thursday is back at Instinct Magazine and we couldn't be happier. Yes, COVID-19 still exists so we want to remind you of the travel precautions that are necessary when you are going outside the zone that you've been in for months (wear a face mask while out and about, get tested for Coronavirus before you go, be socially distant, respect the quarantine guidelines each state is requiring, etc).

Moving on. As a native New Yorker I have always found that New Jersey doesn't get the respect it deserves. Its wedged between two much bigger states (Pennsylvania being the other) where to be honest the only things I really knew about it before last week were its fabulous malls, Teresa Giudice flipping that damn table at Danielle Staub and it being the place where Whitney Houston and Bruce Springsteen hailed from





My thoughts on NJ have done a complete 180 since arriving home from what was a stella experience that many of its inhabitants provided me in recent days. I was whisked away from my apartment to two key parts of the Garden State that have a lot to offer the gay community: Newark and Jersey Cit

Something worth noting is that neither of these areas are commonly known as gay hotspots. Yes, we are aware of how amazing Miami, San Francisco, Los Angeles and al good idea to go a little deeper into the somewhat unknown.

NJTT | In The House | PR Support



April 28, 2020

UMV: 29,954,992

April 30, 2020 UMV: 12,341,393

family VACATION

April 24, 2020 UMV: 375.657

northjersey.com



Our Daily Discovery: Today's Activity Pick for Kids

Social distancing has taught us many lessons, one of them being that we can

entertain ourselves and our kids in ways we never considers we've decided to share a new activity for kids and families t each day.

April 27: New Jersey in the I

Visit New Jersey has launched New Jersey in the Housel, a range video



Just because people can't physically go to their favorite New Jersey tourism spots,



States, cities across the US promise to 'wait for you' after the coronavirus pandemic in tourism campaigns

Many cities and states around the U.S. still want you to visit — just not during the middle of the coronavirus pandemic.

In lieu of much else to do right now, tourism websites are teasing the beauty of their respective locations, but encourage visitors to stay home for now.

"While we can't do that literally you can join us online for virtual visits."

New Jersey, too, plans to bring the state to you.

Tour NJ museums, walk across noboken and video chat from a waterfall — all virtually, of course

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Murphy goes to Washington

FINERY IS MOST POPULAR OPTION — "Tour NJ museums, walk en and video chat from a waterfall — all virtually, of course," by The cea King: "Tired of looking at bare walls behind you during your many daily can liven up your next call with a background of a lush Southern New Jersey green mountains of North West New Jersey or a picturesque lighthouse along Zoom backgrounds, along with virtual tours of museums, a Spotifly playlist of ts, games like New Jersey bingo and other activities, are part of the New of Travel and Tourism's New Jersey in the House! digital hub."



April 28, 202 UMV: 249,47

Various Destination Tourism Campaigns Promise to 'Wait for You'

With the coronavirus outbreak came travel bans and stay-at-home orders that have made even travel between states difficult. While several popular U.S. tourist destinations are eager to resume business, others have launched new tourism campaigns to remind future travelers that they will still be here once the pandemic ends.

According to USA Today, New Jersey is also planning to provide self-isolators with virtual experiences. Additionally, the only states witho explicit stay-at-home encouragement are Louisiana and Missouri.

The Washington Post

April 17, 2020 UMV: 20.531.730

Summer tourists want to know: Will East Coast beaches open? Maybe, but with some changes.

 $\label{eq:asbury park} ASBURY\ PARK, N.J. - Realtor\ Michele\ DeRose\ had\ hoped\ the$ coronavirus\ pandemic\ would\ be\ subsiding\ by\ now\ so\ that\ residents

