

### Situation

The impact of the COVID-19 crisis has been devastating to the travel and hospitality industry. Countless hotels and destinations closed globally and millions of hospitality employees are out of work.

### **Mission**

Bring immediate revenue to hotels while simultaneously thanking healthcare workers for their tireless efforts.



## **Objectives**

- Jumpstart consumers' decision to travel again when restrictions are lifted (either staycation in home market or beyond)
- Offer collective charitable response to pandemic across the hospitality industry
- Drive web traffic and direct bookings to partnering hospitality brands/hotels
- Increase buzz, awareness and viral reach through media placements and social conversations



### **Donation Partners**



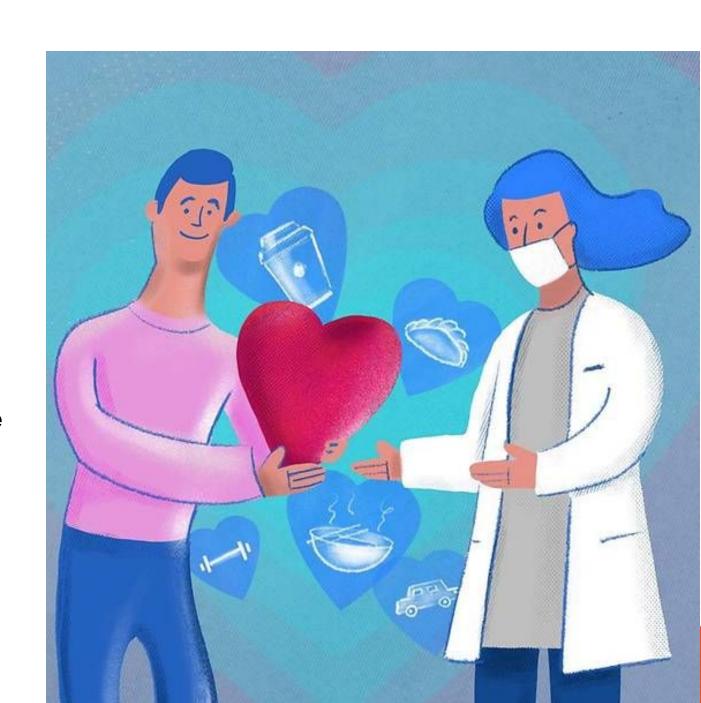


## **Industry Partner**



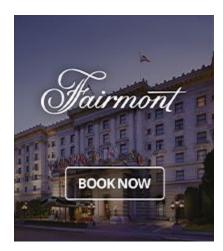
## **Target Audience**

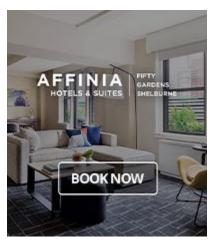
- Local/national/global consumers
- Members of hotels' loyalty programs
- Resurgent/resilient travelers
- Consumer lifestyle/travel and trade media

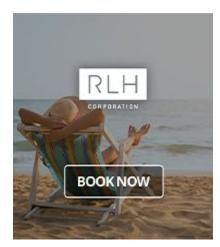


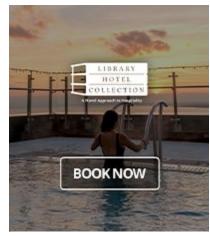


## Over 40 Hotel and Hospitality Partners





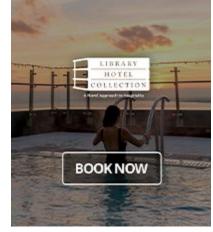






















### **Deliverables and Toolkit Elements**

- Relevant research
- Website
- Dedicated PR and social media campaign
- Branded PR and Social collateral
- Branded program logo
- Program rules of engagement
- Timeline for sharing results and reports
- List of participants

#### Press materials including:

- Program overview
- Talking points /FAQ
- Press release templates

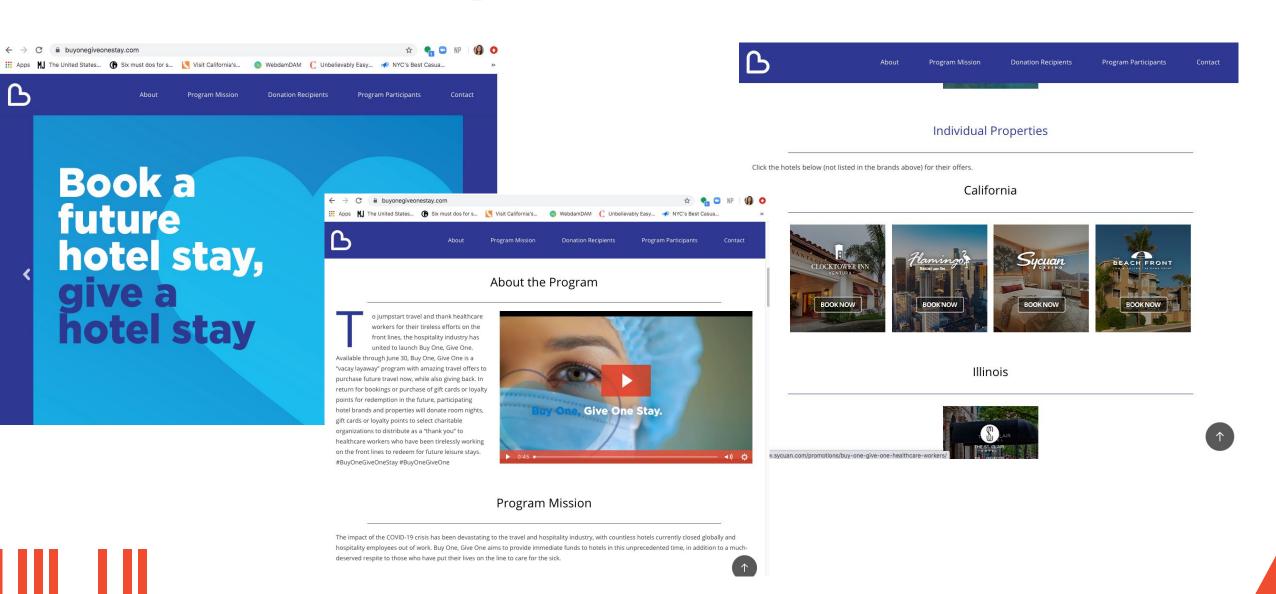
#### Social media guidelines:

- Messaging templates and examples
- Social media creative
- Suggested images
- Program hashtags
- Best practices
- Posting cadence





## Website Development



### **Public Relations**

#### BUSINESS INSIDER

May 3, 2020

Hotels are selling credits and 'bonds' for future discounted travel in order to stay afloat during coronavirus shutdowns



May 4, 202

Hotels are selling credits and 'bonds' for future discounted travel in order to stay afloat during coronavirus shutdowns





May 1, 2020

#### **Best gift ideas for Mother's Day**

Food subscriptions that give back, vacation layaways, flowers and more

The <u>COVID-19</u> pandemic may be keeping loved ones apart this year, but there are still ways to celebrate mom this Mother's Day wherever you are. Companies are offering contactless delivery and items that give back to those in need with every purchase.

Here are some thoughtful gift-giving ideas sure to brighten up mom's special day

#### Vacay Layawa

Give her something she can look forward to – like an all-expenses-paid <u>vagation</u> post-pandemic. <u>Buy. One, Give One</u> an initiative launched by hospitality industry leaders, is letting people buy future travel packages while giving back to front-line workers. Participants include CheapCaribbean, Fairmont Hotels & Resorts and Florida's four-star Hilton Clearwater Beach Resort & Spa among many others globally. Each will donate hotel stays, gift cards and loyalty points to select charlites for every booking.



#### **AFAR**

/lay 5, 2020

How to Give a Vacation to Frontline Medical Workers When You Book One Yourself





## Social Media: Owned Channels



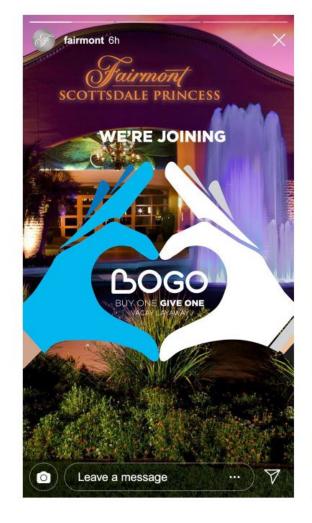
Have you heard? There's a way to help healthcare workers while planning your next vacation. Book a future hotel stay now and at the same time give a healthcare worker a free stay. Learn more at BuyOneGiveOneStay.com.



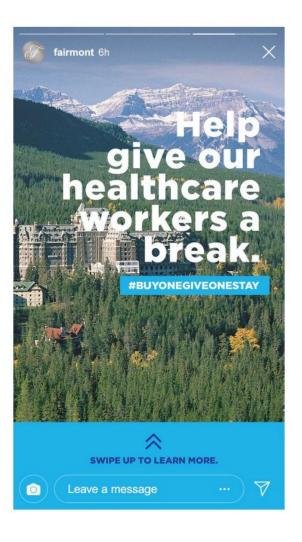
- 2,531,817 Social media impressions
- 31,875 Social Media Engagements
- 16,810 Social Media Post Link Clicks



# Social Media: Partner Insta Story Examples









## Partner Website Footer Examples









## **Program Results & Donations**

- Over 40 participating hotel brands/hotels/travel brands
- Approximately 65,000 room nights booked
- 8385 donated room nights





## **Program Results**

- 59 press clips generated and more than 121 million media impressions
- Social Stats:
  - 2,532,688 impressions
  - 31,892 engagements
  - 16,814 post link clicks
  - 85,048 video views
  - 64 published posts

