

#### Go On a Couch Safari Campaign

Sri Lanka Tourism Promotion Bureau

October 2020 – November 2020

## About Sri Lanka Tourism Promotion Bureau— A Brief Introduction

- Sri Lanka's official government authority promoting Sri Lanka as a destination in the world.
- Operates under the overarching theme "SO SRI LANKA"
- Focused on categories that makes Sri Lanka the perfect location to travel to such as;
  - Bliss (Ayurveda, Yoga, meditation)
  - Essence (Sri Lankan Food)
  - Thrills (Surfing, white water rafting, hot air balloon rides)
  - Festive (Perehera, festivals etc.)
  - Heritage (Monumental sites and historic places)
  - Pristine (beaches in Sri Lanka, dolphin watching and whale watching)
  - Scenic (Waterfalls, sunsets, tea estates)
  - Wild (Wildlife)



#### Sri Lanka: A Tourism Nation

- An island nation located in the Indian Ocean known for its warm sandy beaches, misty mountains, exotic wildlife and alluring culture.
- Was named the top destination to travel in 2019 by Lonely Planet and the 2<sup>nd</sup> best country to visit in 2020 by Conde Nast.
- Contributing 4.9% of Sri Lanka's GDP directly, tourism is a key component in the economy providing jobs for thousands.
- The country's tourism industry was booming in recent years with number of international and local chains opening hotels in popular destinations.
- A massive blow came in 2019 with Easter Attacks resulting in international travel being hampered. The country was slowly recovering by December of 2019 with more and more tourists returning.



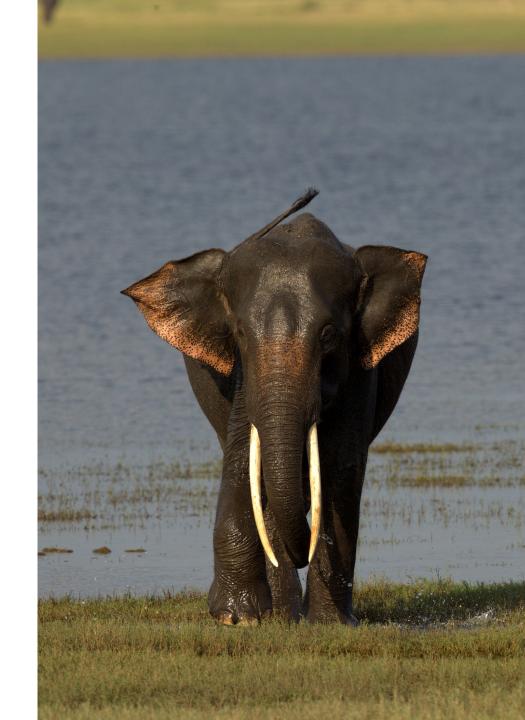






#### Sri Lanka: A Tourism Nation

- The second blow came in 2020, with COVID-19 hitting Sri
   Lanka mid March.
- Sri Lanka along with other countries went into lockdown.
   International travel to the country has being halted to date.
- The tourism industry came to a literal standstill with no international tourists coming in and only a very few locals traveling.



#### A 2020 Challenge

- Ensuring that Sri Lanka still remains relevant and a viable travel choice when worldwide travel resumes.
- Showcasing Sri Lanka to the world, when people cannot travel.
- Ignite the enthusiasm to travel again and to share previous travel experiences to Sri Lanka.
- Create awareness internationally what Sri Lanka has to offer and encourage travel to the island when borders re-open.



#### **Opportunity**

- The world wasn't travelling, with lockdowns, work-fromhome orders, majority across the globe were confined to their homes.
- Increased fatigue due to extended workhours, constant negative news, enclosed living spaces and limited availability of freedom.
- People were craving for a getaway, even if it was virtual.



#### A Sri Lankan Solution

- Cater to those seeking a getaway, take everyone on a safari to Sri Lanka's wilderness from the comfort of their homes.
- A series of virtual safaris that capture the beauty and diversity of Sri Lanka's wildlife in a raw format while offering those participating live expert commentary which answers any questions one may have.
- If you miss a safari, you can tune in later to catch the footage available on Sri Lanka Tourism platform.



#### Campaign Objectives

- Reach potential tourists in top geo markets.
- Minimum of 5 million reach from Facebook and 400,000 on Instagram
- Generate a minimum of 25,000 visitors to the official website
- Generate a minimum of 2 million video views on multiple platforms
- Generate 30,000 likes on Facebook for campaign related posts with a minimum of 1000 comments and 400 shares
- Generate 2 million impressions and 6000 visitors from display advertising
- Generate 5 million reach on YouTube with 20% of up to 30 second views



#### Overall Outcome: Results from 20th October – 30th November

22.5 M +
Impressions



16.5 M+

Reach



3 M+

**Views** 



36k

**Social Reactions** 



35K

**Website Visitors** 



#### Outcome: Results from 20th October – 30th November

	4	O	You Tube		
Impressions	13.9 M+	6.3 M+	5M+	530K+	3.78M+
Reach	15 M+	2.5 M+	-	-	-
Views	2.3 M	-	772K+	-	-
Social Media Reactions	31000+	3900+	-	1000+	-

#### Campaign Planning & Implementation | Theme

The campaign was launched with an overarching theme

#### "Go on a Couch Safari"

The promotional videos, display creatives and social media promotions were centred around the theme.

During the Go On a Couch Safari campaign, a competition was carried out under the theme "My Sri Lankan Story" to encourage previous visitors to the island to share their Sri Lankan experience and win an all inclusive holiday to the country. This competition was aimed at driving engagement from the potential and past travellers to the island.



# Campaign Planning & Implementation Target Audience

The campaign was focused towards the key international markets that brings in the most tourists to the nation.

The domestic market was also targeted to encourage local travel to national parks when the situation turns for the better.

Locations : USA, UK, Canada, Germany, France, Australia,

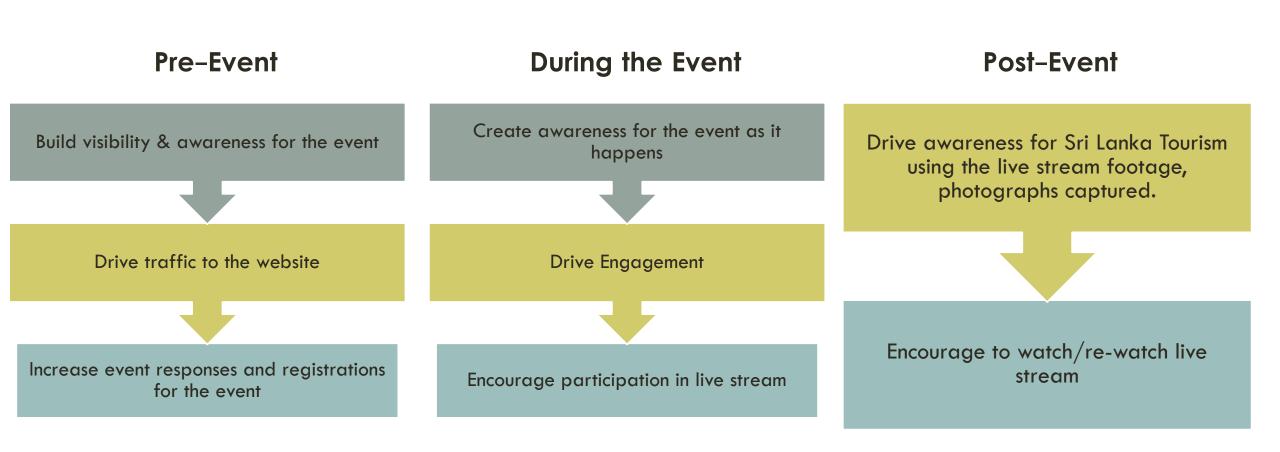
China, Japan, South Korea, Malaysia, Denmark,

Sweden, Norway, Finland, Switzerland, Singapore,

Japan, India, Sri Lanka, New Zealand

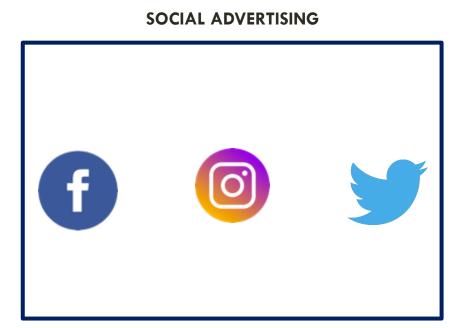
Traveller Type :Those interested in travel, wildlife, adventure etc.

#### Campaign Planning & Implementation – Execution Approach



#### Campaign Planning & Implementation: Advertising Platforms





#### **MEASUREMENT**



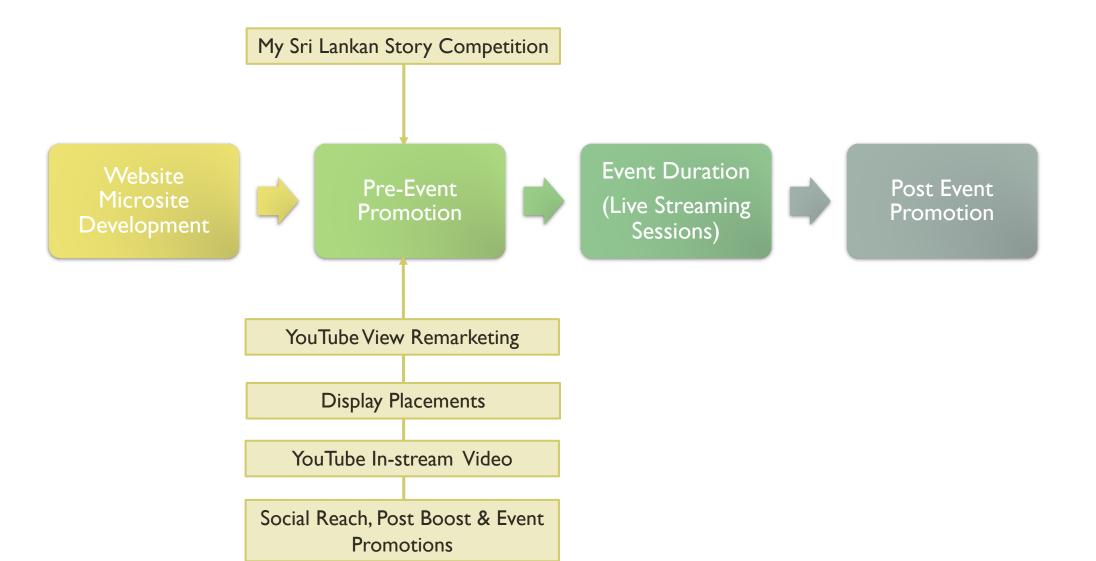


Google Analytics

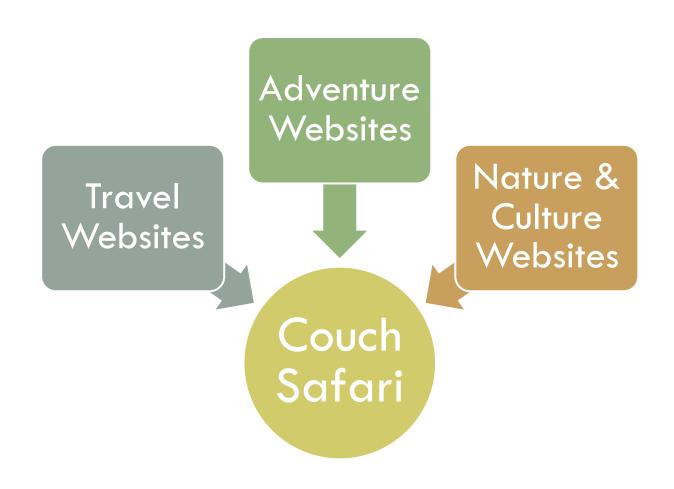
Advertising |

Google Ads and Social Media platforms

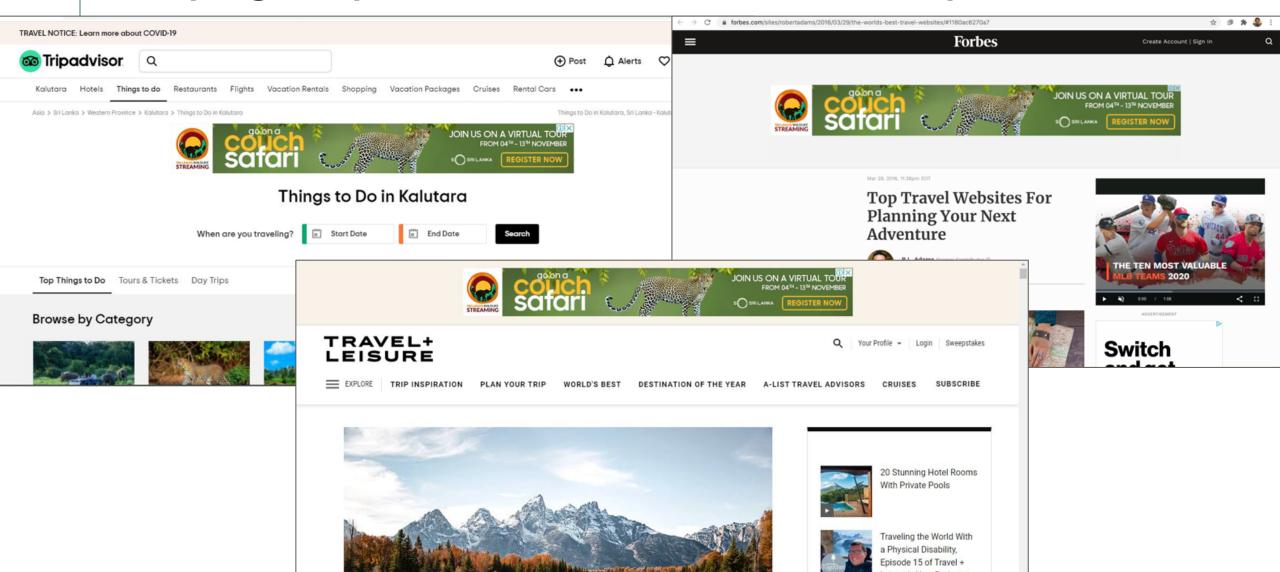
#### Campaign Planning & Implementation – Execution



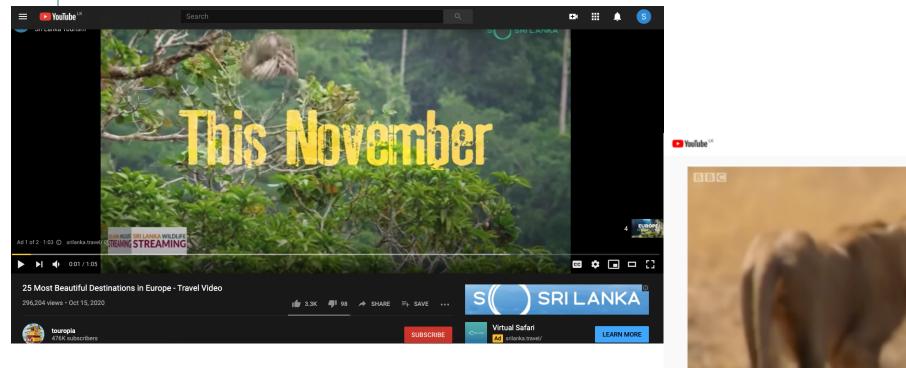
#### Campaign Implementation – Where ads were placed

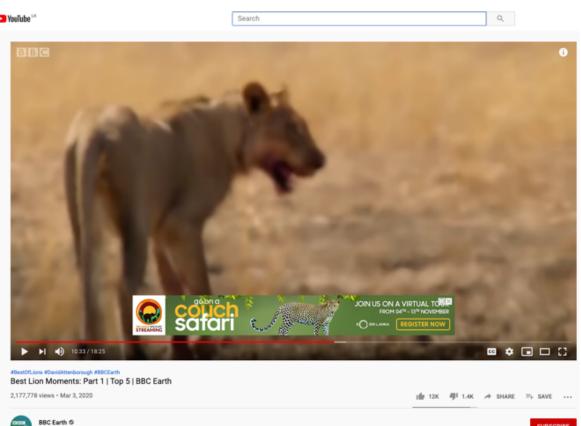


#### Campaign Implementation – Where ads were placed



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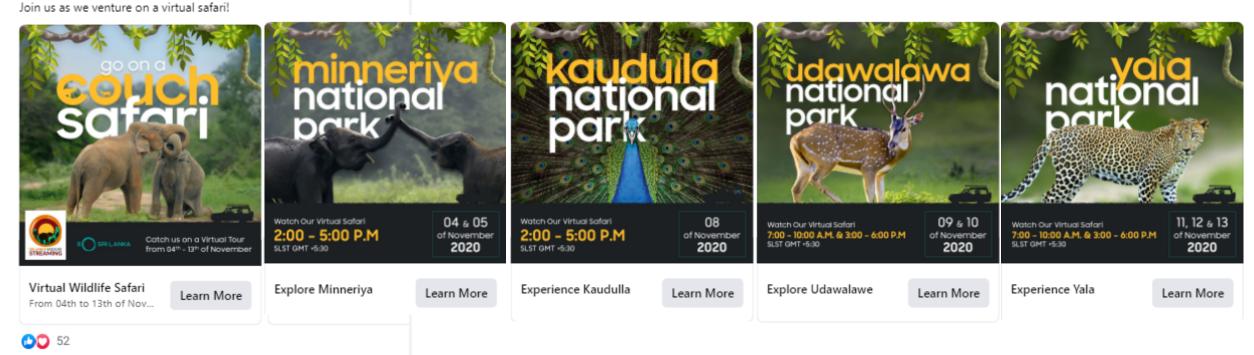
#### Social Media (Pre-Event) Carousal Ad Highlights



Comment

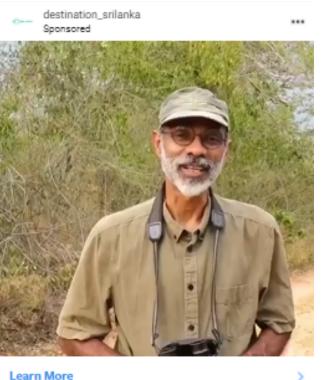
Share

Like



#### Social Media (Pre-Event) Facebook/IG Ads







...See More

LEARN MORE

Share

Comment

### Go On a Couch Safari (Pre-Event) – Display Creatives





#### My Sri Lankan Story Competition – Facebook/IG

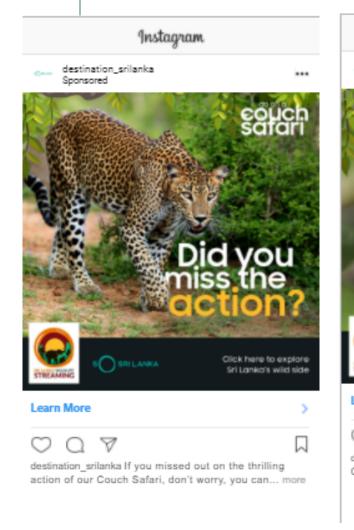


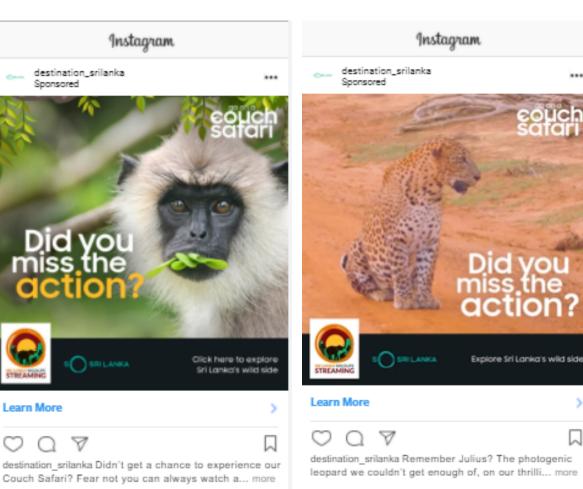


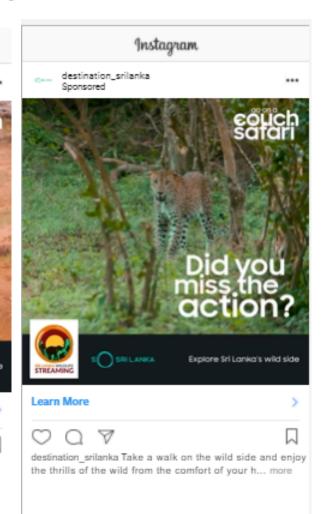




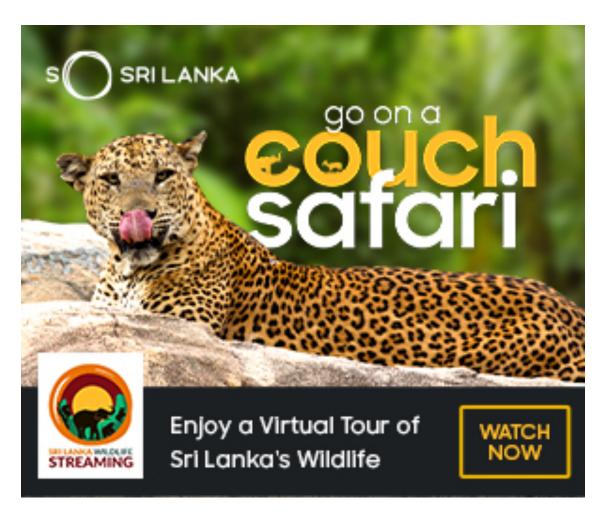
#### Social Media (Post-Event) Carousal Ad Highlights







#### Go On a Couch Safari (Post–Event)– Display





## REFERENCE LINKS

https://www.srilanka.travel/wildlifestream/

https://www.facebook.com/tourismsrilanka.gov.lk

https://www.instagram.com/destination\_srilanka/

https://twitter.com/tourismlk

https://www.youtube.com/user/srilankatravelvideo/

