WEST VIRGINIA

DEPARTMENT OF TOURISM

All Trails Partnership

HSMAI: Integrated Campaign

WEST VIRGINIA

Almost Heaven. West Virginia is the mountain lifestyle where your personal longings are not only realized, but deeply fulfilled.

ALLTRAILS

We believe nature is what unites us. Our mission is simple: to kindle the spirit of adventure.

CAMPAIGN OVERVIEW

Almost Heaven. West Virginia has a reputation as one of the best destinations for outdoor enthusiasts, with its picturesque landscapes, breathtaking views, and over 1,500 miles of world-class hiking trails. However, not enough people knew about it, and the state wanted to ensure everyone can enjoy the beauty of its wilderness and bring awareness of our brand to new audiences.

We started by searching for the right partner – one with a similar mission, the ability to help people easily find the perfect trails for their skill level, and the scale to create awareness quickly. Enter AllTrails – the most recognized trail mapping app with 45 million members, advanced trail maps, reviews, and photos.

This first-of-its-kind partnership between a destination marketing organization and AllTrails would encourage people to get out onto the trails, offering a free 1-year AllTrails Pro subscription (now Alltrails+) to those committed to traveling to West Virginia in the fall.

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GOALS

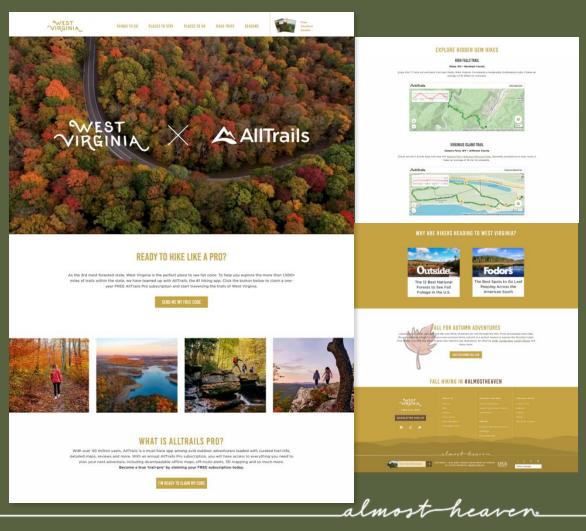
- Raise awareness of the AllTrails app, increasing customer acquisition through subscription purchases
- Encourage participation with West Virginia trails during fall, highlighting the state's incredible foliage (September – October '22)
- Raise awareness and boost credibility of West Virginia as a world-class outdoor recreation destination
- Drive travel to the state and participation in West Virginia trail systems

TACTICS + RESULTS

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TACTIC: Landing Page

Our campaign assets drove to a custom dedicated landing page, that explained the partnership, provided promo code redemption instructions, and had impeded AllTrails widgets highlighting the states most hidden gem hiking trails.



TACTIC: EMAIL PROGRAM

The email program development was robust. Upon promocode request, the Tourism Department had automatic email deployment that issued a unique promo-code along with top hiking spots, and additional trip planning tools.

Once the traveler was interest, they were entered into a custom email journey that provided fall foliage updates, things to do during their trip, and additional trails to consider.



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PLAN YOUR TRIP: CABINS TO BOOK THIS FALL IN WEST VIRGINIA

The lush colors of fall are quickly approaching-making now the perfect time to start planning a cozy hiking getaway in Almost Heaven.

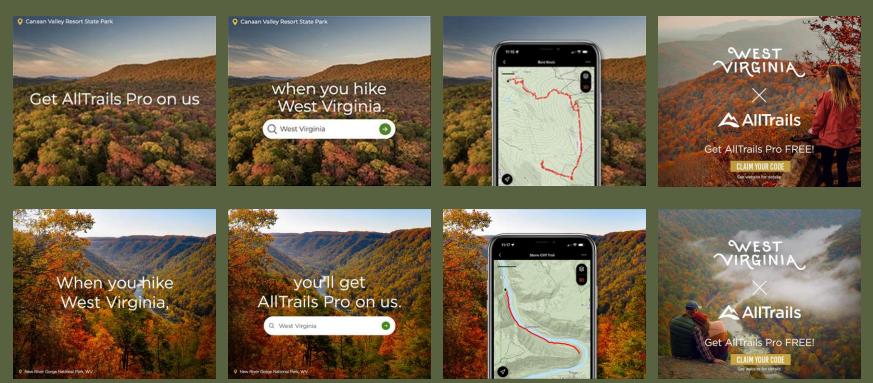
GISCENER FREE RETENTING



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TACTIC: PROGRAMMATIC DISPLAY

Animation



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TACTIC: SOCIAL MEDIA

To raise awareness and drive conversion, Meta was prioritized given the engagement opportunity and greater scale to target by core activity interests and lookalike capabilities.

Paid tactics were used in conjunction with robust organic content distributed around this campaign, including Reels and Stories encouraging users to tag #AllTrails and #AlmostHeaven

Results: **4,177,851** impressions delivered, and most importantly, this campaign generated **the majority of our paid conversions** and registrations for AllTrails.



TACTIC: SOCIAL MEDIA STATICS

Sponsored · 🕲

WVTOURISM.COM

The Like



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TACTIC: SOCIAL MEDIA REELS



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wvtourism 🗢 To help you explore the more than 1.500+ miles of trails in West Virginia, we have teamed up with @AllTrails. Claim your FREE oneyear AllTrails Pro subscription TODAY to use as you traverse the trails of West Virginia: http://wvtourism.com/alltrails. 36w











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TACTIC: PUBLIC RELATIONS

To raise awareness on a national level, distribute a co-branded press release between AllTrails and West Virginia Tourism.

On an on-going basis throughout the program develop a weekly targeted media pitching strategy to share campaign statistics and wins with national and regional media

Results: Outreach led to **293 media** placements generating **145,462,980 media impressions**, with a feature placement in *AFAR* **Magazine**.

AFAR

a server - remaining terms - analytic log + proceeding

You Can Now Get a Free AllTrails Pro Membership-Here's How

Typically the Pro Membership for the popular hiking app costs \$36 per year.

900000



At full billing, it's a time when temperatures are divincible at its cities, and some ine changing. Whether soulse incoding through momentains and calless reforeers and plain-silvards just something magical abort Histogia amount.

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What is AllTrails Pro

Although has a free consistent to app, where were conversely for traffic-likening by difficulty level and length. The app provides detailed maps and helpful user reviews transpirgt constant organizations to whether

And having that information can ensure that bikers have the right gran and safety equipment and make as





CHARLESTON, W.Va. (WBOY) - Those who are taking advantage of West Virginia's hiking trails to enjoy the fall colors can get access to the paid version of AllTrails, a hiking resources app, for free for a year and have a chance to win other prizes.

The Wet Weighia Begantenet of Porsion's has partnered with AllTaskis to promote hisking in the Moustain State. All you have to do to claim your membership is go to this link and fill out some basic prosonal information clading: a mark allows; phore numbers and address. All the form is submitted, you will get an email where you can claim the membership. Everyons who claims the here membership certifies that they will use AllTaski Po to thike in West Virginia by the end of the year.

| This unusual hiking tip could help save your life >

With the membership, you will be able to:



You Can Get a Free AllTrails Pro Membership by Going on a Hike



Winter is coming. Don't miss out on the opportunity to take a great fail hike and take in the crisp air and beautiful autumn foliage—specially when you can get a free bornus out of it.

- The West Virginia Department of Tourism has paired up with AllTrails, a hikin
- app, to entire outdoorsy types to get out into the wild, visit the state's mountainous terrains, and perhaps drop by New River Gorge, the United State
- 63rd and newest national park, and they are giving out fo
- memberships to do it.

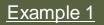
TACTIC: INFLUENCER Program

To reach a regional and national audience, we partnered with 3 influencers to further amplify the partnership.

We hosted two regional brand ambassadors in state and utilized a national brand ambassador to share the partnership via Instagram stories.

Results: 104 social media posts reaching more than 907,000 consumers generating 55,000 engagements. 24k promo code requests produced







krismariawanders No doubt fall is incredible in the Northeast, but it's #AlmostHeaven in West Virginia! #WVTourismPartner #AllTrails

With charming mountain towns, rugged landscapes, and uncrowded hiking trails, West Virginia is a go-to fall travel destination.

Add these WV spots to your fall bucket list & be sure to level up your hiking by downloading the AllTrails Pro app!

For sunset: Take a short hike to

V 0 V	
Liked by grace_devine ar 5,084 others	nd
OCTOBER 15, 2022	
Add a comment	Post

Example 2



Looking for the best fall foliage hiking spots? West Virginia and AllTrails have you covered. This fall, you can get a free 1-year #AllTrails Pro membership to help you reach new heights when you visit @West Virginia Tourism! *

OVERALL RESULTS:

24,000PROMOCODES
ISSUED12,000FULLY REDEEMED
CODES1,100%EXCEED PARTNER
GOALS146,369,980++EARNED MEDIA
IMPRESSIONS



ROI

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RETURN ON INVESTMENT

The success of this program was most notably measured by redemption codes, where the goal was exceeded by 1,100%. For the specific disciplines below, ROI is provided.

- Public Relations ROI: \$993,279.82 in advertising equivalency value
- Influencer Program ROI: \$3.1 million in earned media equivalency value as compiled by Klear, the leading influencer marketing platform owned by Meltwater

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